

Actively working to get your benefit payout to you sooner



With a Benefit Assistant in your corner, the claims process is easier

If you're a UHC medical member with a supplemental health plan — like Accident, Critical Illness or Hospital Indemnity — it's good to know you've got Benefit Assist looking out for you. The service, included at no additional cost, is designed to help make sure you get the benefits you're eligible for — and get them easier and faster. First, a Benefit Assistant will contact you if you may be eligible for a benefit payout. Next, they'll work with you to submit a claim on your behalf. **Here's how Benefit Assist does the heavy lifting for you:**



1. Reviewing

A Benefit Assistant will review your eligible medical claims



2. Supporting

If any of your medical claims may qualify for a benefit payout from your supplemental health plan, you will receive a call*



3. Connecting

You'll be connected with a claims specialist who will help you submit a supplemental health plan claim on your behalf, so you can get your benefit eligible payout sooner

*Check plan documents for details.

Proactively file a Supplemental Health claim yourself



Follow these steps if you have a UnitedHealthcare Accident, Critical Illness or Hospital Indemnity Plan.

To file a claim:

Use the informational checklist below to gather the required information to start the claim process. Have this information ready when you call us. If someone makes the call for you, he or she will need to provide this information on your behalf. You may also file a claim online at myuhcfp.com. The first time you visit you will need to register with your Group ID - #305812 and Group Name - Peter Kiewit Sons', Inc.



Call us toll free 866-556-8298 Hours of operation are Monday – Friday, 8 am–8 pm EST.

Information Checklist:

- ✓ Employer's name and location
- ✓ Your full name and Social Security number
- ✓ Your complete address phone number Date of birth
- ✓ Marital status and number of dependents
- ✓ Last day you worked
- ✓ Details of medical event
- ✓ Physician's name, address and phone number
- ✓ Dates of treatment

After we're received all the completed paperwork, we will:

- ✓ Inform you by phone or letter that we are reviewing everything
- ✓ Ensure your claim receives a thorough, fair and objective evaluation
- ✓ Send benefit payment to you upon approval, if it applies