

# Care.com Membership

Finding the right ongoing care for your family can be hard, especially when you're balancing the demands of work. That's why your company provides access to Care.com, the world's largest online community for finding and managing care.

## **Use Your Care.com Membership To Find\*:**

- Nannies and babysitters
- Senior caregivers
- Housekeepers
- Pet sitters and groomers

- Special needs caregivers
- Frrand runners
- Tutors

## **POST A JOB**

Create a job post with a description of the care you're hiring for.

## **SEARCH AND FILTER**

Search and filter through caregivers in your zip code radius that meet your requirements.

## **SAFETY CENTER**

Access our safety center for tips and tools to hire safely.

\*Services available vary by country.



## **Frequently Asked Questions**

#### What does my Care.com Membership include?

Your Care.com Membership gives you unlimited access to the world's largest platform for finding and managing care for children, seniors, pets and the home. Enroll and sign in today to explore detailed caregiver profiles in your area or post a job for caregivers to apply to.

## What precautions does Care.com take to maintain a safe community?

All member-generated content submitted on the platform is reviewed by our Member Care team. This includes: general information, profile/job description, photos, reviews, identity/certificate documents etc. Our team works to ensure that live content meets quality and safety guidelines, and does not contain any safety concerns, contact information, and is relevant. We currently do not run background checks on any member for the International countries nor do we offer them the opportunity to purchase a background check. Providers may upload relevant documents to their profile including a country-specific background check or other relevant certifications; these documents can then be accessed by families when reviewing the provider's profile.

#### What if I already have a Care.com account?

If you already have a <u>Care.com</u> account created to find caregivers, we will need to merge the account with your company-sponsored membership.

## **How it Works:**

- 1 Log in to your account at care.com/en-ca.
- When prompted to give your email during the enrollment process input your employer email address.
- Select "Sign Up/Log in" in the top right of the page.
  Enter information about your care needs. You will need to use your work email for eligibility for the benefit.
- 4 Once you enroll, you can search for caregiver profiles that match your needs in your area or post a job for candidates to apply to.



